

# Welcome to Jam Hops!

Inspiring Kids to Become LIFE CHAMPIONS!

GYMNASTICS DANCE NINJA (FREESTYLE FUSION) THEATER ACADEMIC PRESCHOOL ALPHA ATHLETES

**Communication:** We are paperless. All communication is via email and slideshows in our lobbies/viewing areas. If you are not receiving our emails please let a Customer Care Representative know. All information can also be found on our website, [www.jamhops.com](http://www.jamhops.com).

**Annual Family Membership Fee:** Our membership is from September 1 - August 31. The fee is \$45.00 (+ tax) beginning September 1, and is prorated \$3.00 per month after September. Membership includes all family members, and is good at both locations. Being a member entitles you to discounts on Campstastic, Open Gym and more!

**Tuition Discounts:** Students taking more than one class will receive 25% off additional classes. Families with more than one child enrolled will receive 10% off for each additional sibling. Families with 4 or more children enrolled will receive 50% off the 4th and all additional siblings. Discounts will be given on classes of lesser value.

**Auto-Pay:** Tuition will be charged to a credit/debit card or bank account securely stored in our system. Tuition is billed on the first business day of each month.

**Enrollment:** Classes for our Gymnastics, Alpha Athletes, & Ninja (Freestyle Fusion) programs all have ongoing enrollment. Our Dance, Academic Preschool, & Theater programs have specific enrollment throughout the year. Check with a Customer Care Representative for more information.

**Withdrawal & Class Changes:** If your child needs to withdraw, please visit [www.jamhops.com/contactus](http://www.jamhops.com/contactus) to fill out an Un-enrollment Request form. Once tuition has been billed on the first business day of the month, you are responsible for that month's tuition. Un-enrollment forms must be submitted by the last business day of the month for your child to be withdrawn for the next month. If you need to change your child's class, please stop by or call the Customer Care Desk and we will assist you. You may also make those changes through your Customer Login.

**Moving Up Levels:** In Gymnastics, when your child has mastered all of their skills for their current level, you will receive notification from their coach. At that time, you can call us, stop at our Customer Care desk, or transfer your child via your Customer Login.

**Parent Surveys:** Google Surveys are emailed out once per year. Additionally, you will receive a phone call from your child's coach/instructor once per year to talk about your child's progress in class. Feel free to call anytime when a question or concern arises. There are also comment boxes located in the lobby of each location. Your feedback is always valued!

**School-Age Camps:** Campstastic is offered for children that are enrolled in Kindergarten through age 12 and is on non-school days for many school districts. We also offer camps throughout the summer months for children who have completed Kindergarten through age 12.

**Dance Recital:** This is an annual performance for all children enrolled in our Recital Program classes. Children will perform their dances with their class on stage.

**Birthday Parties:** We offer fabulous birthday party packages that are available for ages 2-18 years old. Call for details.

**Extra Events:** Jam Hops has Skill Clinics, Community Lite Nite, Open Gym/Studio, Tot Time, Adult Open Gym, Preschool Parties and other special events. Watch our website for upcoming dates.

**Pictures:** A professional photographer comes to Jam Hops in the fall and spring. If you are interested in having your child's picture taken, you will be able to sign up for a specific day and time. Dance Recital Program pictures are scheduled by class. The date and other info can be found in the dance handbook.

**Shoe/Apparel Exchanges:** Sell and buy used shoes/apparel at Jam Hops! These annual events are a great opportunity to purchase practice attire at a great price and/or put some money towards your Jam Hops account.

**Academic Preschool (Blaine/Ham Lake location):** Leap-N-Learn is a licensed academic preschool program offered for ages 3-5 years old. Children participate in a Gymnastics & Ninja (Freestyle Fusion) class each week they attend preschool.

**Spring Show:** This is a fun, themed, annual event for all gymnasts to showcase their hard work and for family/friends to visit our facility and see their athlete shine.

**Ultimate Ninja Show:** This is a fun, annual event for all Ninja (Freestyle Fusion) athletes to showcase their hard work and for family/friends to visit our facility and see their athlete shine.

**Theater Productions:** Jam Hops' theater program, Upstage Productions, produces and performs 4 shows throughout the year.

**Open Gym/Studio, Adult Open Gym, & Tot Time:** We offer Open Gym for ages 18 months and older throughout the week. Call or visit our website for cost, days and times.

**Alpha Athletes:** Jam HOPE's Alpha Athletes program was created to provide adaptive and supportive classes for community members with disabilities. Visit our website to learn more about Jam HOPE and the Alpha Athletes program.

**Holiday Closures:** Visit [www.jamhops.com/contactus](http://www.jamhops.com/contactus) to see the dates we're closed.

**Severe Weather Closures:** Visit our website, [www.jamhops.com](http://www.jamhops.com) for up-to-date changes regarding class cancellations.

**Trial Classes:** One free trial is offered in our Gymnastics, Dance, and Ninja (Freestyle Fusion) programs.

**Missed Classes:** Please refer to your program's FAQ page to review our missed class policy at [www.jamhops.com](http://www.jamhops.com).

**Social Media:** Visit [www.linktr.ee/jamhops](http://www.linktr.ee/jamhops) to follow us on our social media channels!

**Jam Hops - Blaine/Ham Lake**

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**Contact Us!**

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**Jam Hops - Anoka/Ramsey**

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\*Moving to a new location Summer 2024\*