

## Lesson's Learned from PCC's 2021

10/28/2021

Many of the problems stated are typical of most tournaments.

	<b>Problem Identified</b>	<b>Potential Solutions</b>
1	A tournament organizer has the need for positive net gains. To achieve this, costs can be cut or revenue can be increased. It is a liability to USOA if TD's are allowed to cut costs on safety, such as refereeing.	<ul style="list-style-type: none"> <li>• The UWH committee can provide guidelines for organizing tournaments.</li> <li>• Provide the "Minimum Safety Standards for Referees" document to Tournament Directors to assist with tournament scheduling.</li> </ul>
2	The tournament schedule wasn't available until the last minute. This is frustrating to teams, players, and referees. The Tournament Referee can't start the referee schedule until the tournament schedule is complete.	<ul style="list-style-type: none"> <li>• The Tournament Director and Tournament Referee should work out the tournament schedule and referee schedule together.</li> <li>• Require the schedules be ready 1 week prior to the tournament.</li> <li>• Vette the list of dedicated referees prior to creating either schedule.</li> </ul>
3	Sound System arrived late and damaged.	<ul style="list-style-type: none"> <li>• Don is working on a heftier design that will withstand the harsh shipping conditions of Delta and UPS. Until that design is ready, we will encourage carryon or automotive transport.</li> <li>• Player delivery is still cheaper and more reliable than shipping UPS. If player delivered, Don will make sure that the player and the TD have an agreed upon exchange place and time, and that everyone will have the proper contact information.</li> </ul>
4	Need better processes for delivering and maintaining USOA tournament gear such as referee equipment, first aid equipment, and deck supplies.	<ul style="list-style-type: none"> <li>• Carol is working on an inventory list for the "tournament in a box". When the list is available, UWH Committee should review for improvements.</li> <li>• A second suitcase should be created to be available for backup or supply additional equipment.</li> </ul>
5	The referee gear in the kit needs to be evaluated so that referee cycling between games can be more efficient.	<ul style="list-style-type: none"> <li>• Need bigger caps so they can fit over player's regular gear.</li> <li>• Chuck the orange ref vests. They tangle and take a long time to get on wet. Replace with the Velcro based construction safety vests.</li> </ul>

6	<p>The referee program for PCC's was not clearly communicated or executed during the tournament. For example, there were teams that were not aware of the choice of having to bring a dedicated referee or extra volunteer referees.</p>	<ul style="list-style-type: none"> <li>• Referee Director and Tournament Director should be consulted on communications regarding referee program information to tournament invitees.</li> <li>• Tournament Director and Tournament Referee need to be included on all communications and follow Referee Program guidelines.</li> <li>• The definition of Dedicated Referee is not quite understood. Need to clarify often in communications.</li> </ul>
7	<p>Referees were not vetted per the criteria. The requirements were that dedicated referees were to be level one or higher or have 5 years' experience. These requirements are not consistent with our training program.</p>	<ul style="list-style-type: none"> <li>• Criteria must be verified with the Referee Director before publicizing event.</li> <li>• The minimum requirements are documented in the Referee Training Program, but if minimum requirements can't be met, a variance should be allowed.</li> </ul>
8	<p>Scheduling referees for games was difficult because of the following:</p> <ul style="list-style-type: none"> <li>• Teams did not follow the MN Rule for timer and scorekeeper.</li> <li>• Some Dedicated Referees did not know that they had to referee when scheduled.</li> <li>• Not enough volunteer referees available on the second day available to schedule.</li> </ul>	<ul style="list-style-type: none"> <li>• John and Don to keep this in mind to include in the referee program document.</li> </ul>
9	<p>The Tournament Referee spent game time training timers and scorekeepers. This is not a duty required of the of Tournament Director during game time.</p>	<ul style="list-style-type: none"> <li>• The TD should be responsible for finding and training deck duty volunteers (timing/scorekeeping).</li> </ul>
10	<p>Sign up boards were not available to effectively use the MN Rule.</p>	<ul style="list-style-type: none"> <li>• Providing sign-up boards should be the responsibility of the Tournament Director.</li> </ul>
11	<p>There is no consistent measure for determining how players felt about the tournament, or about the quality of refereeing.</p>	<ul style="list-style-type: none"> <li>• There should be a post tournament survey conducted to players after each USOA tournament. (Very popular solution among the participants)</li> </ul>