

# Osseo-Maple Grove Athletic Association

## REFUND POLICY

(OMGAA Policy 2002.01)

### **Section 1 - Purpose:**

The purpose of this policy is to establish rules and set procedures for the OMGAA Board of directors to grant refunds of collected OMGAA fees for registration, tryout evaluations, and traveling team participation.

### **Section 2 - Authority:**

The authority to establish this policy is provided by **Section 7 - General Duties and Responsibilities of the Board of Directors** **Item C** of the **Osseo-Maple Grove Athletic Association - By Laws**.

### **Section 3 - Policy:**

#### **Item 1: General**

- a) Any OMGAA member, who has paid registration, and/or traveling team participation fees, may request a refund of those fees upon withdrawal from the OMGAA program for which they have registered.
- b) Tryout fees will only be refunded to athletes who withdraw from the tryout process prior to the assigned tryout date. Because tryout evaluations for OMGAA teams are conducted at facilities for which OMGAA pays rental and evaluator fees, OMGAA will not refund tryout fees for athletes who have completed the tryout process or failed to attend the assigned tryout.
- c) Refunds due to cancellation of an OMGAA Program due to lack of participants or for any reason beyond the control of the OMGAA Board of Directors, shall be automatic and for the full amount (including tryout fees where applicable).
- d) Refunds due to OMGAA errors shall be in the full amount such errors are not the result of OMGAA Age of Play or Team Selection Policy violations.
- e) Refunds due to OMGAA Age of Play Policy or Team Selection Policy violations will be determined on an individual case basis by the OMGAA Board of Directors.
- f) All refund requests, except as outlined in paragraph "b" above, must be submitted to the OMGAA Program Director for the OMGAA program for which the player has registered. The request must be in writing and follow the procedures set forth in this policy.

#### **Item 2: Refund of registration fees**

- a) Refunds of registration fees, except as outlined in Item 1: General above, will be subject to a processing fee, established annually by the Board of Directors. The processing fee shall be published by the OMGAA Board prior to January 1<sup>st</sup> of each calendar year.
- b) Full registration fees, minus processing and applicable tryout fees, shall be refunded only when such requests are made prior to the start of the season as determined by the first day of play for the league in which the player is registered.

- c) Refunds due to injury prior to the start of the season shall be for the full amount paid, less any tryout fee and processing fee, provided all uniforms and equipment have been returned and proof of the player's inability to compete has been shown to the Program Director. Where proof of the player's inability to compete is not shown, refunds shall be determined by the Board of Directors. Refunds requests due to injury after the start of the season shall be determined on an individual case basis by the OMGAA Board of Directors.
- d) In cases where the player's family moves out of the OMGAA stated boundary prior to the start of the season, a refund shall be granted in the same manner as Item "c" above.

#### Item 3: Traveling team fees

- a) Where-as OMGAA traveling team fees are based on additional costs associated with playing in traveling tournaments, affiliated league fees (including required insurance and national association memberships) and additional uniform and equipment costs, refunds for Traveling team fees will be permitted only in certain circumstances which typically are beyond the member's control.
- b) In general, because of the up-front costs involved, no traveling fee refunds will be permitted for an arbitrary withdrawal from an OMGAA traveling team after the start of the season as determined by the first day of play for the league in which the player is registered.
- c) If a player not chosen for an OMGAA traveling team decides to leave the program, a full refund, less any tryout fee and processing fee will be made.

#### Item 4: Appeal of refund amount

- a) OMGAA members may, by means of appeal to the Board of Directors, request review and revision of refund amounts.
- b) Appeals must be presented in person, or by advocacy from an OMGAA Board Director at any regularly scheduled Board of Directors meeting prior to or during the season of play for which the refund is being considered. Upon consideration of such appeal, refund amounts shall be final.

### **Section 4 – Acceptance of Refund:**

- a) Where initial refund checks have been endorsed and deposited by the member and payment has been recorded to the appropriate OMGAA checking account; such refunds are considered accepted and final and may not be appealed.
- b) Where initial refund checks have been held by the member beyond September 1<sup>st</sup> or for more than 60 days past their date of issue, whichever is later; such refunds are considered accepted and final, and may not be appealed.

Adopted by the OMGAA Board of Directors  
April 16, 2002

END OF DOCUMENT

Revised March 20, 2007  
Revised October 16, 2007  
Revised December 17, 2013  
Revised July 20<sup>th</sup>, 2021