



RWJ Barnabas Health Hockey House
Return to Play Guidelines

July 31, 2020

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Welcome Back to the RWJ Barnabas Health Hockey House

We are all looking forward to welcoming you back to the RWJ Barnabas Health Hockey House (RWJBHHH). Your return to RWJBHHH will bring with it some new protocols and policies. These guidelines, developed in response to the COVID-19 pandemic, are deeply rooted in our concern for the health and safety of our staff, activities participants, our guests, and our community. Our goal is to accommodate everyone's needs to the best of our ability, while taking care that all who enter our facility feel safe and comfortable.

Our policies and procedures for reopening are based on the mandates and guidelines of federal, state, and local authorities and agencies regarding safe operations, including, but not limited to the Centers for Disease Control and Prevention ("CDC") and the New Jersey Department of Public Health. Because the COVID-19 situation is ever-changing, our policies and procedures will be updated as new information and guidelines become available, but we also expect that you will be familiarizing yourself with the most recent updates about the COVID-19 pandemic during these challenging times.

RWJ Barnabas Health Hockey House Plan

The RWJBHHH plan covers all phases of visiting our facility, including parking, entering, exiting, and on-ice activities.

The plan is built on the following core pillars:

- Health Management
- Managing Access to the Facility
- Maximizing Social Distancing
- Reducing Contact/Enhanced Cleaning and Disinfecting
- Communication
- Minimizing Risk

RWJ Barnabas Health Hockey House Pledge

RWJBHHH is working hard to maintain a safe environment at our facility. This effort also requires a commitment of cooperation from all who visit us.

RWJBHHH commits to the following in the interest of everyone's protection:

- We will clean and disinfect RWJBHHH at regular intervals;
- We will screen all who enter for temperatures, COVID-19 symptoms and possible exposure;
- We will require that face masks be worn by all who enter the facility (with limited on-ice exceptions);
- We will require social distancing; and
- We will require that anyone who may be experiencing any COVID-19 symptoms refrain from entering our facility.

Similarly, in furtherance of our common goals of health and safety, all who enter RWJBHHH are asked to commit to the following:

- Participate in COVID-19 screening on arrival. (Those under 18 must be accompanied by a parent or guardian at check-in);
- Wear face masks as required;
- Follow basic hygiene practices, including regular hand washing;
- Practice social distancing;
- Follow all signage instructions;
- Do not enter or remain at the facility if experiencing COVID-19 symptoms; and
- Notify a RWJBHHH staff member if you are or have experienced any COVID-19-related symptoms, exposure, or diagnosis.

Prior to Leaving for the RWJ Barnabas Health Hockey House – Things that You Should Know

Pre-Arrival Symptom Monitoring

Persons entering the facility must be COVID-19 symptom free. We ask that you regularly communicate with your group participants before coming to your scheduled session at RWJBHHH. If anyone in your group is experiencing any of the following symptoms, we ask that they do not come to the facility:

- Cough
- Shortness of breath or difficulty breathing
- Temperature of 99.5 or higher
- Chills
- Repeated shaking with chills
- Runny nose or new sinus congestion
- Muscle pain
- Headache
- Sore throat
- Fatigue
- New GI symptoms
- New loss of taste or smell
- Trouble breathing
- Persistent pain or pressure in the chest
- New confusion
- Inability to wake or stay awake
- Bluish lips or face

Dressing at Home

To minimize locker room usage, we require that all players dress in as much of their hockey equipment as possible prior to arriving at the facility until further notice. We understand that this may be more difficult for some than others, based on location and method of transportation. For that reason, limited locker room (or other changing area) usage will be permitted as necessary, subject to availability and social distancing requirements. We strongly encourage all players and coaches to arrive as fully dressed for hockey activity as possible. In most cases, this means that participants, including players and coaches, should come outfitted in all but skates and helmets.

Parent or Guardian Presence at Check-In

Please advise all parents and guardians of participants under 18 years of age that they must be present at daily check-in to participate in COVID-19 screening and temperature checks and should arrive at least 30 minutes prior to your group's scheduled ice time.

Arriving at the RWJ Barnabas Health Hockey House

While no one can guarantee against contracting COVID-19, our guidelines include requirements aimed at minimizing the risk of infection through screening protocols, recommended personal hygiene practices, face mask requirements and guidelines for physical distancing.

Upon Arrival

Upon arriving, RWJBHHH guests may park in the Ford VIP Parking Deck at 15 Lafayette Street (or in Green Lots 7/8 at 299 Mulberry Street when instructed to do). Please note when exiting the garage that the elevator has been reduced to single (individual or family) occupancy and this protocol must be followed. A mask or face covering must be worn while using the elevator and users should minimize touching elevator buttons with exposed hands/fingers. When taking the stairs, guests should try to minimize touching all handrails with exposed hands/fingers and practice social distancing with other guests using the stairwell. Hand sanitizer should be used upon departing the elevator or stairs.

Symptom Screening and Temperature Check

Before entering RWJBHHH each day, a symptom screening and temperature check of all guests will be administered. Guests will be asked a series of questions relating to possible COVID-19 symptoms, travel and possible exposure to others who may have or have been exposed to someone with COVID-19.

Entrance will be denied if the screening suggests that COVID-19 risks are present or if a temperature check result is above 99.5. Line queuing during this process will be 6 ft. apart and will be indicated via floor markings.

Release and Waiver of Liability/Assumption of Risk

All persons entering RWJBHHH (including, but not limited to instructors, group leaders, parents, participants, coaches, players, family members, guests (or their parents or guardians, if any are under 18) will be asked to sign a release and waiver of liability, a copy of which can be made available in advance.

By entering the Prudential Center premises, guests acknowledge that they knowingly and voluntarily assume the inherent risks associated with their presence at the facility and participation in any activities and related uses and any harm, injury (including death) or illness (including, without limitation, all risks and dangers related to exposure to, or contraction or transmission of, COVID-19 and other communicable diseases) and accept personal responsibility for any and all damages, liabilities and other losses.

Entry/Exit

Entrance to RWJBHHH will only be permitted at the main entrance located on the corner of Lafayette and Mulberry Streets behind the Martin Brodeur Statue. Certain doors at this entrance have been designated and marked for either entry or exit only in order to ensure smooth ingress and egress and maintain social distancing measures. Avoid touching a door with exposed hands/fingers if possible. Hand sanitizer should be used after contact with any doors or door handles. Some doors will be propped open (and should remain in that position) in order to minimize contact. Line queuing during this process will be 6 ft. apart and will be indicated via floor markings both inside the facility and on the sidewalk. All guests are required to be wearing masks in order to enter the facility.

Players, families, and coaches and other guests of a group with a reservation at the facility will not be permitted to enter the facility until 30 minutes prior to the reserved time in order to minimize crowding and allow time for cleaning in between reservations. Guests arriving earlier will be required to wait outside the main entrance and must maintain social distancing. We encourage anyone arriving early to wait in their vehicles until the appropriate time. Guests will not be allowed to loiter inside the rink or in the rink lobby before or after events. Players are to remove their skates and exit the facility immediately.

Player Chairs

Each player will be assigned a chair that will be his/her designated changing area for the duration of his/her visit on that day. Players are to leave all belongings on or underneath the chair while on the ice. Smaller bags are encouraged.

In limited circumstances and upon request, a locker room or other changing area may be arranged if necessary (see below). A staff member should be contacted upon arrival about such requests.

Getting Around Once Inside the Facility

In order to maintain social distancing while moving through the facility, please follow directional markings and space markings installed along the floors and in the bleachers.

Directional markings placed on the floor will indicate what doors should be used to enter both the rink and rink interior, and what doors are to be used to exit both areas.

Navigating the bleachers will be in one direction, with the stairs closest to the lobby serving as the “up” movement on the stairs and the stairs at the far side of the rink serving as the “down” movement on the stairs.

Entering the Ice

Before entering the ice surface, players are to line up underneath the bleachers near the benches until the ice resurfer is off the ice and the doors are fully closed in order to minimize cross traffic and contact with other teams exiting the ice. Social distancing should be maintained at all times. If players or coaches are in a locker room prior to entering the ice, we encourage them to wait there instead of lining up. Once the rink doors are fully closed, players and coaches may exit their locker rooms, make their way to the rink, and enter the ice surface via the benches. No one will be permitted to enter the ice surface from the penalty boxes.

Exiting the Ice

All players and coaches are to exit the ice via penalty boxes immediately once their session has ended. Players and coaches who have used the locker rooms must go directly to the locker rooms, collect their belongings, and leave immediately. All others are to remove their skates and exit the facility. No one will be permitted to remain on the benches once the ice resurfer has entered the ice. No players or coaches will be allowed to remain on the ice to move nets; rink staff will handle all movement of nets.

Facility Areas and Equipment

Hockey Equipment and Supplies

In order to avoid cross-contamination, all teams, groups, coaches, and players are required to bring all their own gear, masks and supplies to games and practices. RWJBHHH will not supply anyone with pucks, sticks, on-ice training equipment, or any other form of hockey gear until further notice.

Players, coaches, and officials will not be permitted to drop off early or leave bags and hockey equipment anywhere in the facility, even for short periods of time. All bags and equipment must be kept in designated areas and removed from the facility as soon as the scheduled activity has ended.

RWJBHHH staff will handle all movement of nets on and off the ice surface. Should your group need additional nets on the ice, please advise a staff member prior to your session.

Prudential Center Access

Prudential Center spaces, including but not limited to, meeting rooms, party areas, and dry land spaces will not be accessible by any teams or organizations at this time.

Team Meetings

Team meetings will not be permitted in any area of the facility. Chairs and tables may not be added/moved, and the lobby capacity restrictions and social distancing requirements must be observed.

Capacity

Applicable state and local laws and guidelines regarding limitations on our maximum occupancy will govern our capacity limits. This maximum occupancy number applies to all persons (including, but not limited to staff, players, coaches, family members and guests) who may be present in the RWJBHHH facility at one time. To ensure we are able to accommodate all players involved in any given activity, we would ask for your cooperation in adhering to capacity limits and suggest that you encourage only players' parents or guardians to attend reserved sessions and limit the number of family members or guests attending until further notice.

Friends and family may be able to watch scheduled clinics and activities in the facility live via our YouTube™ channel (www.youtube.com/njd Hockeyhouse). Clinics will be the only regularly streamed activities at this time, but practices and other events may be streamed upon request, subject to availability.

Our on-ice capacity will be capped at 25 total participants, including coaches and players, as long as all participants are following proper social distancing and remain 6 feet apart. RWJBHHH reserves the right to change the on-ice capacity at any time for any reason, including a failure by participants to follow social distancing measures.

Players sitting on the benches and in the penalty boxes must follow social distancing measures and remain 6 feet apart when seated. If additional bench space is needed, chairs will be placed behind/next to the benches to accommodate additional player seating, taking into account, social distancing requirements.

Restrooms

All restrooms in the facility will be subject to reduced capacity limits to maintain social distancing. The new restroom capacities, which will be posted outside of each area, are as follows:

- Lobby Restrooms – 3 people
- Locker room bathrooms – 1 person

Facility Changes and Upgrades

Locker Room Key Policy

The mandatory locker room key policy is suspended in order to limit the passing of keys among guests and staff. Locker room keys will still be available on an as-needed basis should any groups or teams feel uncomfortable about leaving locker rooms unlocked. All locker room keys will be sanitized and disinfected before exchanging.

Lobby Area

Until further notice, our gear donation bin has been removed from our lobby in order to eliminate contamination risk and to increase our available seating to facilitate social distancing.

The seating in the lobby has been reconfigured to properly maintain social distancing practices. Seats must stay in their designated locations and cannot be moved for any reason.

The water fountains have been eliminated until further notice and players and coaches are encouraged to bring their own drinks and bottles from home.

Bleachers

Bleacher seats will be clearly marked out with both directional arrows for ingress/egress efficiency and seating locations. All seating markings will allow for families to sit together while maintaining proper social distancing from other fans.

Locker Rooms

All facility locker rooms, including the referee/coach's room (if made available at any time), are subject to reduced capacity limits. These capacity limits will vary based on the size of the room and the permitted capacity will be posted on the outside of each room.

Showers inside the locker rooms will be off-limits until further notice. All doors leading to the showers will be locked and will not be opened for any reason.

Payment Systems

In an effort to limit cash and check transactions, we ask that you pay prior to your arrival via credit/debit card. If that is not possible, we can discuss other payment options.

Pro Shop and Snack Stand

Both the Hockey House Snack Shop and the Pro Shop will remain closed until further notice.

Restrooms

We have installed touchless urinals and toilets in available facility restrooms, including the lobby, all locker rooms, and the referee/coach's room.

Cleaning, Disinfecting and Safety

RWJBHHH will undergo a daily deep-cleaning and disinfecting process and interval cleaning will occur between reserved sessions and per facility schedules. Special attention will be paid to high traffic and high touch areas, such as locker rooms, bleachers, and bathrooms as detailed below.

Locker Rooms

If a locker room has been used, upon a group's departure, the room will undergo cleaning and disinfecting prior to use by the next group. Your group's cooperation in vacating the locker room quickly is essential to this effort to ensure the use and enjoyment of the facility by all user groups. No group participants will be permitted to enter until the cleaning process is completed. Disinfecting wipes will be available upon request for use in the locker room(s).

Restrooms

Restrooms will be temporarily closed during the cleaning process, which will occur at scheduled intervals.

Lobby and Rink

Seating and touchpoints within the rink and rink lobby will be cleaned and disinfected at scheduled intervals. These areas include but are not limited to:

- Chairs
- Tables
- Counters
- Drink Rails
- Desks
- ATMs
- Doors and door handles
- Scoreboard controller
- POS systems

Player benches will be cleaned and disinfected before and after a group's session has ended.

For the safety of our staff and guests, plastic sneeze guards have been installed at our security desk.

Disinfectants

The following will be available at various locations throughout the facility:

- Disinfectant wipes
- Antibacterial soap
- Hand sanitizer stations

Personal Safety Practices

The following personal safety practices must be followed by all who enter the facility. As a group leader, we will look to you and the other adults in your group to ensure cooperation and adherence to these practices while present at the facility.

Face Masks and Coverings Protocol

Face masks or face coverings must be worn at all times in the facility. Group members and guests will be required to bring a mask to the facility and to wear the mask from check-in until departure from the facility. The only exception to this requirement is when participants are on the ice, provided that they are at all times practicing social distancing.

Appropriate use of face masks or face coverings is critical in minimizing risks to others. The mask or cloth face covering is not a substitute for social distancing.

Disposable masks will be available in the event that someone in your group forgets his or her mask. Disposable masks may only be worn for one day and then must be placed in the trash.

Personal Hygiene

Group members should be reminded of basic personal hygiene practices, including, but not limited to:

Handwashing: Wash hands often with soap and water for at least 20 seconds especially after having been in a public place, or after blowing one's nose, coughing, sneezing, or touching one's face. If soap and water are not readily available, a hand sanitizer should be used. Touching of one's eyes, nose, and mouth should be avoided, and hands should be washed after touching one's face.

Coughing/Sneezing Hygiene: Remind participants to always cover their mouths and noses when coughing or sneezing. Used tissues should be thrown in the trash. Hands should be washed immediately.

Social Distancing

Keeping space between all group members is one of the best tools we have to avoid being exposed to the COVID-19 virus and slowing its spread. Since people can spread the virus before they know they are sick, it is important to maintain recommended distancing from others. Social distancing is important for everyone, especially to help protect people who are at higher risk of getting very sick. All present in the facility should follow these social distancing practices:

- Stay at least 6 feet from other people at all times.
- Do not gather in groups.
- Stay out of crowded places and avoid mass gatherings.
- Eliminate contact with others such as handshakes or embracing teammates.

COVID-19 Symptom Response

You and the other leaders of your group are encouraged to regularly monitor the health of all of your participants and guests to ensure that all who visit our facility as part of our group are healthy. Rink staff reserves the right to refuse entry to anyone whose presence is believed to be a risk to others in the facility.

If a Member of Your Group is Sick or May Have Been Exposed to COVID-19

If a member of your group is sick or may have been exposed to COVID-19 or is subject to a quarantine order, please notify that person that they will not be permitted to enter the facility and should stay home.

If Symptoms or Possible Exposure are Revealed upon Screening or Temperature Check

If it is determined during pre-entry screening that someone in your group either has symptoms, a temperature above 99.5, or may otherwise have been exposed to COVID-19, that person will not be permitted to enter the facility.

If a Member of Your Group Feels Sick While in Our Facility

Should a member of your group begin to have any symptoms (especially fever, chills, shortness of breath) while on site, please notify others in your organization, that person's family contact and RWJBH staff. Facility staff will work with you to conduct a contact tracing history while the person has been in the facility.

If You Have Concerns About Someone in the Facility Being Sick

If you have concerns about a guest within the facility being sick, please speak to a member of the RWJBHHH staff.

Sick Person Reporting

Should a member of your group become sick while in the facility or after visiting, please contact us immediately.

Notification

If we receive notice from another group of a confirmed case or possible exposure to COVID-19 while at the facility, we will notify you so that you can contact others who visited RWJBHHH as part of your group

Contact Tracing Protocol

To protect the safety and wellness of all staff and guests, all individuals entering the facility will be required to sign in and out of, including the following information:

- Full Name
- Contact information (phone number & email)
- Organization or group you are with
- Time in
- Time out
- Signature

Should you or someone else who was in the facility become diagnosed or presumed to have COVID-19, this information will be critical in the timely notification of other individuals who may be affected.

Contact Us

We understand that these are uncertain times. While we have tried to provide you with the information that you will need to ensure that your next visit to RWJBHHH is an enjoyable experience, we stand ready to assist you in any way that we can and are committed to your health and safety. Please contact us at for additional information or assistance at: JVerrico@prucenter.com; 973-757-6225; or APigna@prucenter.com; 973-757-6548.