

## ProVenue® Workstation Minimum Requirements

### Hardware & Operating System Specifications

Component	Requirement
Processor	Pentium 4, 1.8 GHz (minimum)
Operating System	Windows 7 SP1 (32bit minimum, 64bit recommended)
Monitor	17" or larger recommended
Display	1280x1024 or higher resolution with 32-bit color depth
RAM	2GB (minimum) 4GB recommended
Hard drive space	5GB minimum free disk space
Network Adapter	100BaseT Ethernet adapter or better
I/O	Serial Port (for use with legacy ticket printers) USB Port (for use with new ticket printers) <i>Ethernet printing also supported.</i>
<b>NOTE: Additional USB ports may be required for various peripherals such as card readers</b>	

### Peripherals

Component	Requirement
Keyboard	Standard 104-key Windows Keyboard
Mouse	2-button scroll mouse
Ticket Printer	Serial Boca/Lemur FGL 41 or better USB - FGL 46G or better <i>Ethernet printers also supported</i>

### Additional Software Requirements

Software	Requirement
Adobe Flash	Latest version
Java Runtime Environment	Latest version
ProVenue Ticket Printing Services (TPS)	Latest version <i>(Software supplied by Tickets.com)</i>
Internet Explorer	Internet Explorer Version 11 configured with Tickets.com recommended settings, users must be able to save and persist cookies between sessions.
Other Browsers Supported	Google Chrome, Firefox, Safari (latest versions)

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