

ROCK VBC Refund Policy

Refund Policy for 2025-2026 season

1. When you accept an offer to participate, you accept the financial obligation for the entire club fee for that season. When teams are created, funds immediately go directly into uniforms, tournament entry, travel and other fees.
2. Due to our non-profit status and budget requirements, we do not offer refunds. Refunds will not be given to athletes who choose not to play because of conflicts, team or coaching assignments, or an individual's amount of playing time. Prorated refunds will be considered for athletes who suffer season-ending injuries while playing on a ROCK VBC team, on a case-by-base basis with a physician's letter. Injuries occurred outside of ROCK VBC/Badger Region will not be considered for a refund
3. Dues are NON-REFUNDABLE for ANY reason, even in the event that your daughter quits, is suspended or injured at any point in the season.
4. Refunds will be allowed until March 1, prorated to the start of the season after dues have been paid in full. Any refund after March 1 will not be allowed.
5. The Board of our club will review all requests for refund based on individual situations.

Badger Region Volleyball Association's Policy On Unpaid Player Dues

This is directly from the Badger Region Volleyball Association's Club Director Handbook:

A Junior Club player must remit all club fees as specified by their Club/Team, within the club's scheduled time frame. If fees are unpaid at the end of the Club's season, the Club Director may use any legal means necessary to obtain payment, i.e. collection agency. Nonpayment will result in the athlete's name being submitted to the Badger Region Office, resulting in the athlete being restricted from registering or participating with the Region until the fees are paid. A letter requesting payment that includes the parent's name, player's name, player's age level and notification of this policy must be sent to the family and a copy to the region office. Club directors must notify the region office immediately when payment has been made and the hold will be taken off the player's membership.

OUR PROGRAM OPTIONS and FEE INFORMATION

ROCK VBC/Badger Region offers programs for many different age and skill levels. We offer programs for girls from ages 11 to 16. (In the 2025-26 season, players who were born on or after July 1, 2009 would be "16 and under" while a player born on June 30th, 2014 would be considered a "12 and under".) We also offer instructional levels ROCK JUNIORS for ages 8-13. Please visit our website for more information on these programs.

We only offer Regional teams with prices varying based upon the age and number of tournaments entered.

ROCK VBC Refund Policy

REGIONAL PROGRAM

- Features:
 - *December through March season*
 - *Volleyball twice a week (two practices or one practice and one tournament)*
 - *5-8 One day tournaments 1-2 Two Day tournaments*
 - *Limited travel and possible overnight stay*
- Cost/Ages: **\$925** for 15s & 16s (7-8 tournaments)
- Cost/Ages: **\$860** for 13s & 14s (6-7 tournaments)
- Cost/Ages: **\$750** for 12s (5 tournaments)

These fees cover:

- Tournament entry fees
- Practice facility expenses
- Uniform package (2 jerseys, 1 t-shirt, Baden volleyball)
- Coach salary and tournament pay
- Equipment
- Administrative fees and supplies

Additional fees that will be covered by the player

- Travel expenses, including hotel, food, and transportation
- Shoes, shorts and socks
- Pending a team decision, the team may also vote to attend an additional event that would bring additional cost that will be divided by the team.

Payment Structure

1. Because our club submits payment for many items and tournaments prior to collecting any money from participants, it is important that you stay on track with your payments.
Available payment options:
 - Payment in full at the beginning of the season by credit card or check (completed with website registration)
 - Monthly automatic payment with debit/credit cards (completed with website registration)
2. Your membership dues will be paid in four installments during the season (Dec 18th, Jan 18th, Feb 18th, and Mar 18th) **Unless an alternate payment plan has been arranged and approved, all player dues must be current within 10 days of the payment due date.**
Any player whose account is out of compliance will not be allowed to practice or play until the account is current.
 - All player dues must be paid in-full prior to the final regular scheduled tournament
3. Your Badger Region membership fees are to be upgraded to a full membership by November 26th. Players will not receive uniforms or other equipment until these fees have been paid to Badger Region.

ROCK VBC Refund Policy

4. Club dues are not dependent on the number of tournaments or practices a player can attend. Each member of the team will pay the same amount for their team for the entire season, regardless of time commitment.
5. On an individual family/player basis, dues and fee structures can be modified to accommodate family/player circumstances. Please speak with the club director regarding this matter. The club director will not discuss specific arrangements with anyone other than the family.
6. Coaches will not accept club dues payments. All payments must be paid using the registration on the ROCK VBC website (www.rockvbc.com). Any arranged fees can be mailed to the club director at the following address:
 - ROCK Director 2651Cumberland Drive, Janesville, WI 53546
7. Families that have multiple players in the program will receive a 20% discount on the player with the lowest priced fees.