



Pittsford Mustangs Soccer Club Refund Policy

The Pittsford Mustangs Soccer Club (PMSC) refund policy applies to all players involved with the club. All refunds are subject to the approval of the PMSC Board of Directors. All refund requests must be made via email. Administrative fees as part of registration costs will not be refunded.

This policy allows for a reasonable period of time for players to withdraw, while safeguarding the financial stability of the Club against committed and non-recoverable program expenses. This policy can change at any time without notice.

Recreation:

- If you determine that your child/player will not be able to participate in the Recreation program, you will be eligible for a refund if the request is received prior to when registration closes. Refunds are not granted once registration is closed.

Camp:

- If you determine that your child/player will not be able to participate in the Mike Britton Summer Camp program, you will be eligible for a refund if the request is received 5-days prior to the start of the camp session.

Travel/Select:

- **Travel tryouts:** registration fee is non-refundable under any conditions.
- **Travel program:** after October 1, no refunds will be provided unless:
 - A player cannot participate based on a medical condition/injury that impedes play after the start of the program. A partial (pro-rated) refund will be provided if an acceptable Doctor's letter is provided and if the full program payment has already been received.
 - A player cannot participate based on a medical condition/injury as a result of playing soccer within the season/program. A partial (pro-rated) refund will be provided if an acceptable Doctor's letter and accident report is provided and if the full program payment has been received.
- If a player has been suspended from the Mustangs for not following the Mustang's Player Responsibilities, a refund will not be provided.

Player Development Sessions:

- If you determine that your child/player will not be able to participate in a registered session, you will be eligible for a full refund if the request is received 5-days prior to the start of a session. Refunds are not granted once a session begins.