

## **CLUB DIRECTORS' UPDATE - 1/5/2022**

- Please refer to the <u>e-mail sent on January 1<sup>st</sup></u> for hints regarding building rosters in SportsEngine.
  We do not require rosters in AES for Power League or CEVA-owned events. SE rosters are all that is required.
- Club directors please see <u>this document</u> for instructions on how to give your individual coaches access to print rosters in SportsEngine.
- If you have an age waiver or BOGT waiver to submit for this weekend, they are due at 3:00 PM today.
- If you continue to struggle adding somebody to a roster, and it comes time for you to print them for your weekend tournaments, please hand-write the name of the individual on the printed roster. Our officials or tournament directors can contact our staff to verify the membership so the individual can participate. We continue to <a href="https://distriction.org/linearing-nc/4">https://distriction.org/linearing-nc/4</a> a printed roster for this weekend's tournaments. AES rosters are not necessary for Power League.
- We are aware of the guidance that was published by the ODE this week. It was not a mandate to pause activities. As a region, we still feel the best course of action is to press forward with programming to the best of our ability. We continue to encourage clubs to implement best practices, such as pods, frequent hand washing and hand sanitizing, sanitizing of equipment, masking, and social distancing protocols. Clubs should communicate their safety information to their families.

## A note on SportsEngine – from Cody March (Executive Director):

We are far more frustrated with the SportsEngine system than you are. We know the system isn't always intuitive, and it causes more confusion than anything else. We'd ask you to keep in mind that we didn't build the system – this is a system USAV has chosen to implement across the country.

We are here to support you and help you however possible. Our three-person staff are all cross-trained in SportsEngine and we can assist you with issues as they arise. Please keep in mind that at this time of year, our bandwidth is stretched thin as we work to support 90+ clubs in our region, all of whom are going through many of the same struggles right now with this system.

The angst that's out there toward SE has led to instances where club personnel & parents have taken those frustrations out on our staff. **This is unnecessary, uncalled for, and won't be tolerated.** We're all working very hard to make the lead-up to this season as smooth as we can possibly make it. If you have issues in the system, or questions on how to do things, reach out to us with details and we'll help you however we can. But please be patient, respectful, and understand that we're dealing with multitudes of e-mails, phone calls, text messages, and meetings every day.

As a reminder, our office hours are Monday through Friday, 9:00 AM to 3:00 PM, except on Wednesdays, when we're open 9:00 AM to 12:00 PM.

I appreciate your understanding and your support of our student-athletes.