



**ONTARIO
SOCCER.**

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Return to Play November, 2020 Membership Survey Results

What is the name of your affiliation?

▼ Durham Region Soccer Association	9.21%	80
▼ East Central Ontario Soccer Association	1.38%	12
▼ Eastern Ontario District Soccer Association	7.71%	67
▼ Elgin Middlesex Soccer Association	3.91%	34
▼ Essex County Soccer Association	2.19%	19
▼ Hamilton Soccer	11.28%	98
▼ Huronia District Soccer Association	4.95%	43
▼ Lambton Kent Soccer Association	0.35%	3
▼ Niagara Soccer Association	5.64%	49
▼ North York Soccer Association	0.92%	8
▼ Peel Halton Soccer Association	12.89%	112
▼ Sault Amateur Soccer Association	0.58%	5
▼ Scarborough Soccer Association	0.81%	7
▼ Soccer North District Association	0.35%	3
▼ Soccer Northeastern Ontario	0.69%	6
▼ Soccer Northwest Ontario	1.84%	16
▼ Southeast Ontario Soccer Association	1.73%	15
▼ Southwest Soccer	7.36%	64
▼ Sudbury Regional Soccer Association	0.12%	1
▼ Toronto Soccer Association	5.87%	51
▼ York Region Soccer Association	14.27%	124
▼ Provincial or Regional League	2.19%	19
▼ School (OCAA, OUA)	0.23%	2
▼ Professional Club (MLS, CPL)	0.12%	1
▼ Not Applicable	3.45%	30

- **York Region, Peel Halton and Hamilton Soccer were Top 3 respondent Districts**

What is the name of your organization?

London Pickering FC Whitby Burlington youth soccer District Soccer Association
High Park FC Kingston United Mills Soccer Club Bolton Wanderers Pelham Panthers
Rush Canada Caledon Guelph Erin Mills Soccer Huntsville Vaughan Soccer Club
Tecumseh Soccer League Ajax Flamborough Dundas Barrie Hamilton
London TFC Academy North Mississauga Kleinburg Nobleton Soccer
Hill Soccer Club Region Soccer Association North Toronto
Milton Youth Soccer Youth Soccer Club Referees Association
Burlington Soccer Club Whitecaps London ANB Markham soccer
ANB Futbol Pelham Cherry Beach West FC Southwest
Pelham Soccer Club Ancaster Soccer Club
Academy Oakville Blue Devils
West Ottawa Soccer Unionville Milliken Soccer
Pickering Football Club Waterloo United
Flamborough Dundas Soccer Woodstock
Soccer Club Hamilton Sparta
Barrie Soccer Club ANB Futbol Academy
Dundas Soccer Club Ottawa South United
Ottawa Soccer Club Toronto
Kitchener Soccer Club Caboto King United Dixie
Football Club Aurora United Oshawa Kicks SC Lakehead Express
Soccer Association Paris FC Ottawa TFC Durham Region Soccer
Woodbridge Soccer Club Milliken Soccer Club
Richmond Hill Soccer Nobleton Soccer Club Flamborough Croatia
Toronto High Park Whitecaps Pickering FC Windsor Pelham Soccer
International Brampton Soccer Club Clarkson Oakville Soccer Club Futbol Academy
Georgetown Soccer Club Nepean Hotspurs FDSC London TFC North Toronto Nitros
Alliance FC Newmarket Soccer Club North Mississauga SC Thunder Bay Chill
FC Whitby FC Pickering Prostars

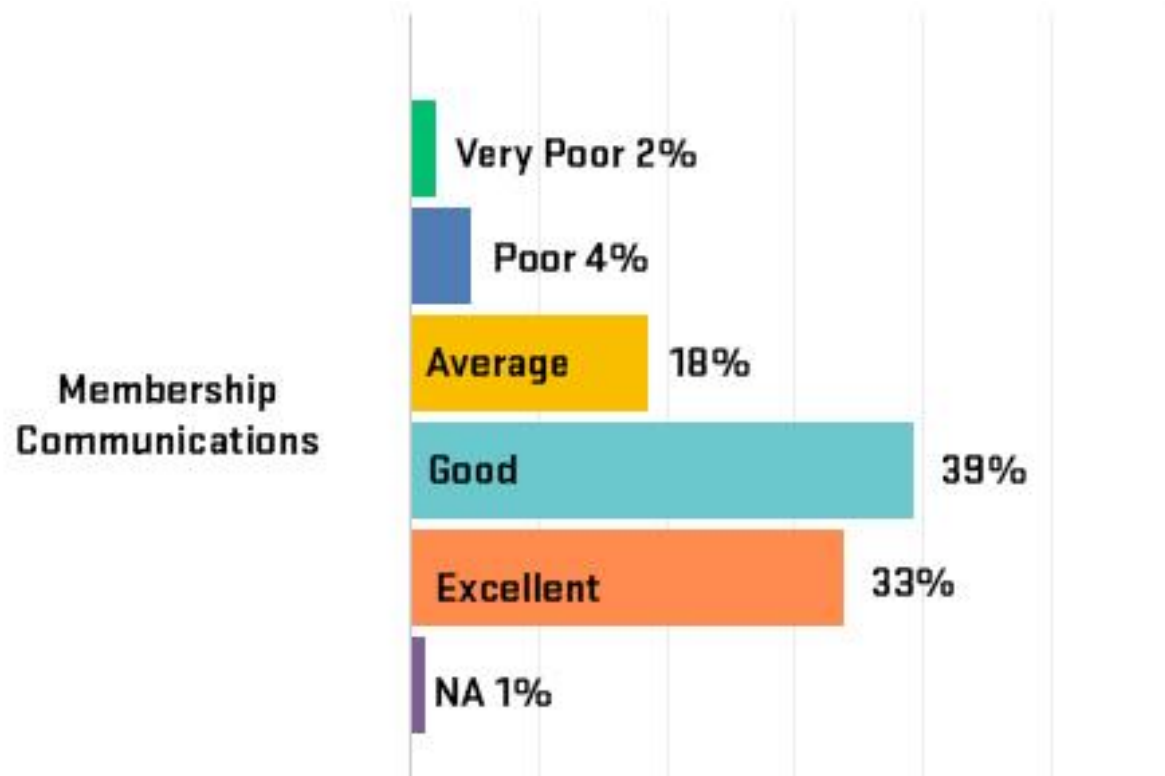
- **West Ottawa, Pickering Football Club, Flamborough, Barrie SC and Dundas SC were the largest respondents**
- **Significant concentration of respondents around GTA and Ottawa area**

What is your position or role?

ANSWER CHOICES	RESPONSES
▼ Parent or Guardian of Player or Potential Player	51.88%
▼ Technical Leader	3.88%
▼ Coach	13.80%
▼ Match Official (Referee)	5.36%
▼ District President/Administrator/Executive Director	1.37%
▼ League President/Administrator/Executive Director	1.03%
▼ Club President/Administrator/Executive Director	9.81%
▼ Board Member	4.45%
▼ Academy/Facility Owner/Operator	0.80%
▼ Player	6.04%
▼ Other	1.60%

- **Parents represented over 50% of the respondents**
- **Coaches and Club Presidents / Admin / Executive Director were the other largest group of respondents**

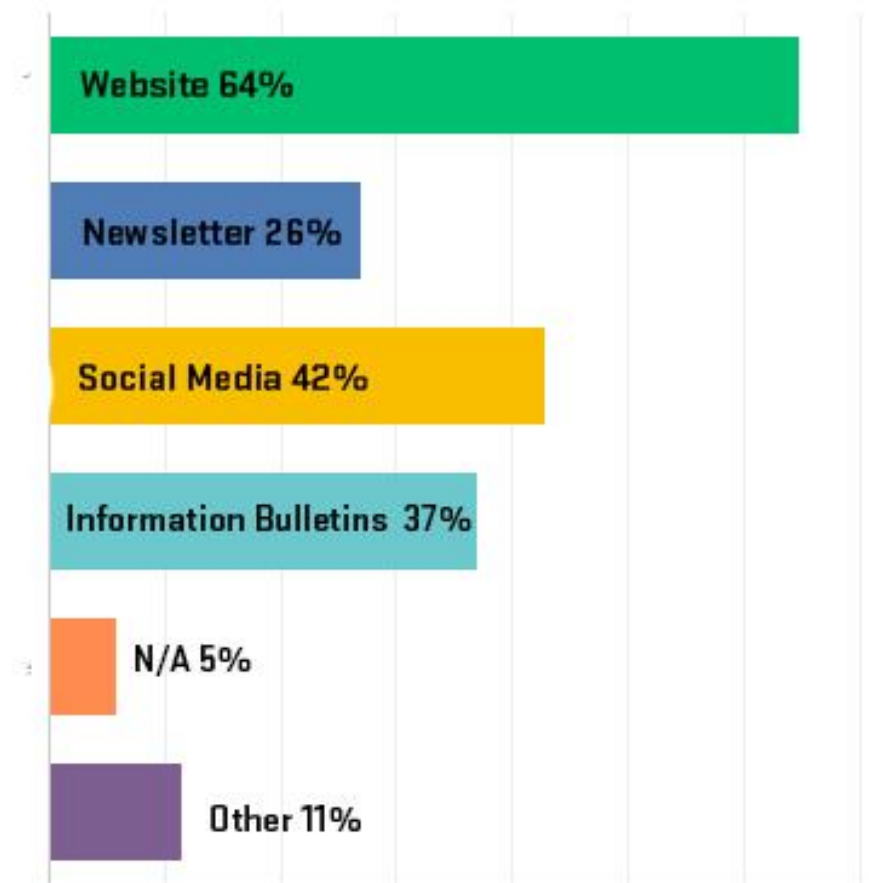
How do you rate Ontario Soccer's RTP communications?



- Nearly 70% of respondents rated Ontario Soccer Return to Play communication as Good or Excellent

Which Ontario Soccer communication channels did you receive info from?

Which communications channels did you receive COVID-19 updates from?



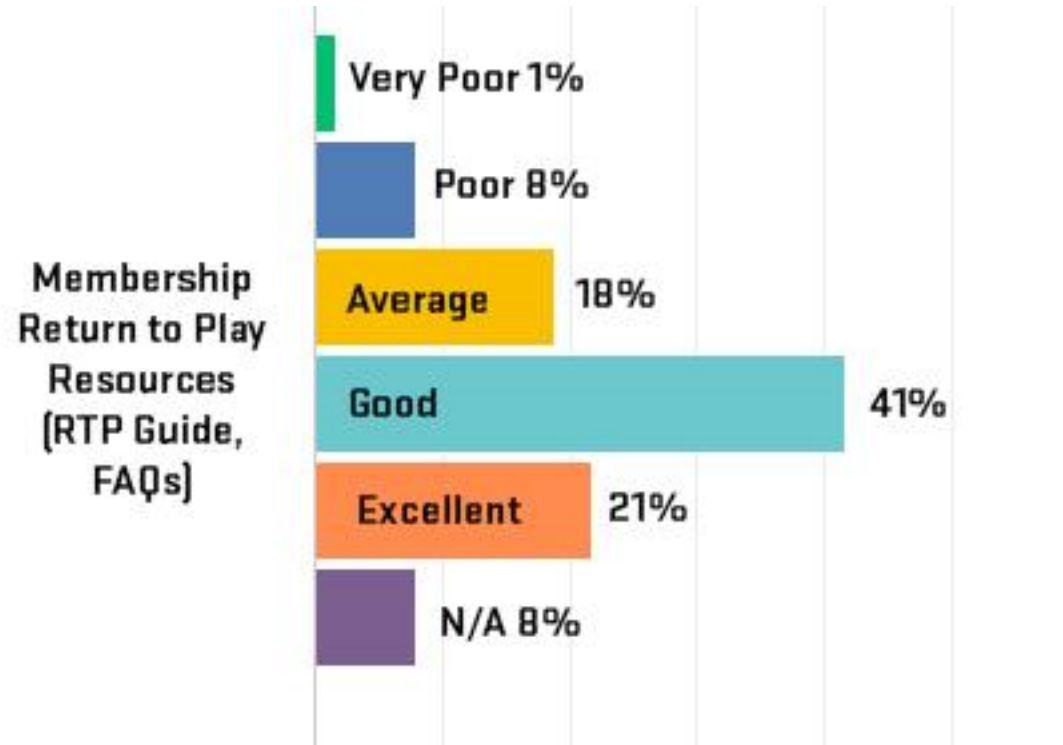
- Website and social media were two largest platforms
- Under 'other' respondents listed things like 'club website' or 'coach' as ways they received information

What communications can we improve?

kids districts clubs district clubs academies region concerns say direction field often keep
 always email us messages bulletins games look follow implement many play games
 seems indoor OSA clarification info Use allowed Also communicate
 levels rules membership clear answers changes questions parents
 everything members specific play back good OS
 information direct N sure clubs practice
 communication going satisfied teams need
 webinars Ontario Soccer guidelines Na left players clarity
 soccer directly updates provincial Nothing Yes made Please sent
 guidance Provide None think started organizations without time ok return play
 take decisions work see protocols training province leagues s pandemic give regarding
 local club COME Understanding restrictions covid

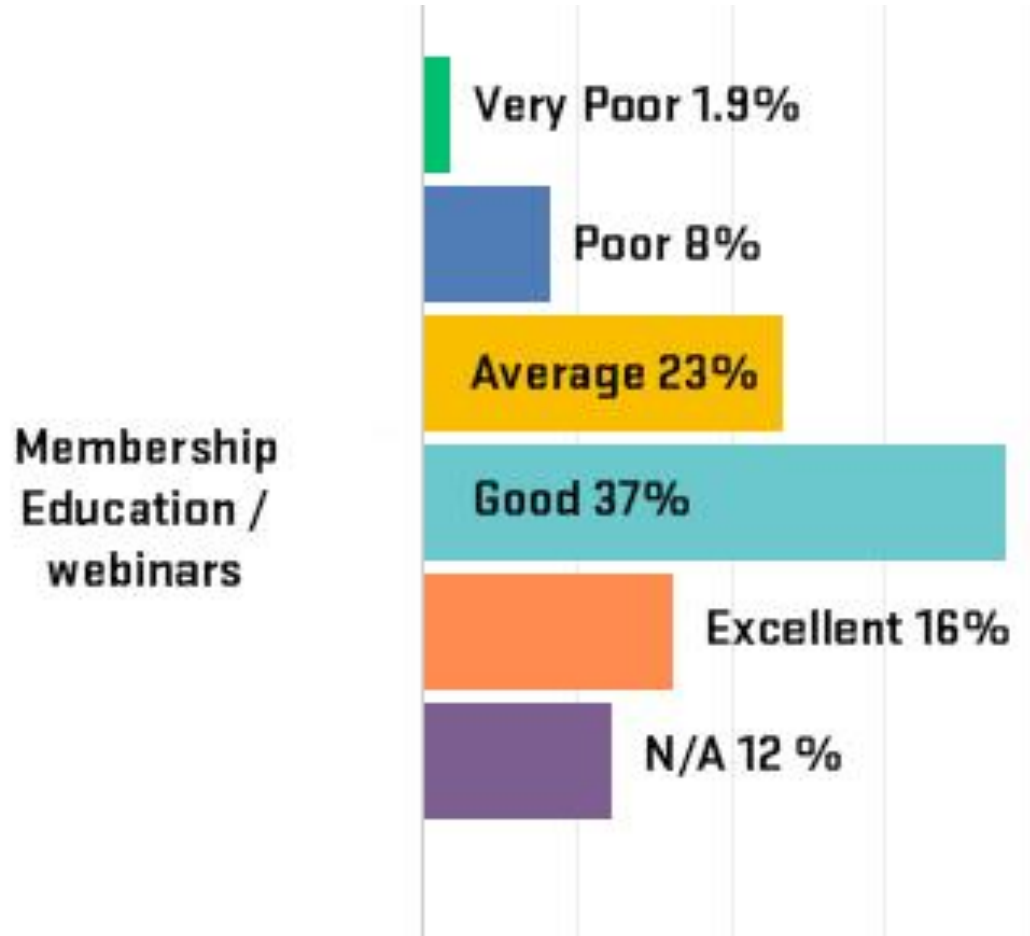
- **Suggestions included: Better communications from clubs, making webinars publicly available, clubs wanting more say over RTP Guide and timing of release**

How do you rate Ontario Soccer RTP Resources?



- **62% respondents rated Ontario Soccer Return to Play resources as Good or Excellent**

How do you rate Ontario Soccer RTP Education - webinars?



- **53% respondents rated Ontario Soccer Return to Play education webinars as Good or Excellent**
- **Only 9% were unsatisfied with these services**

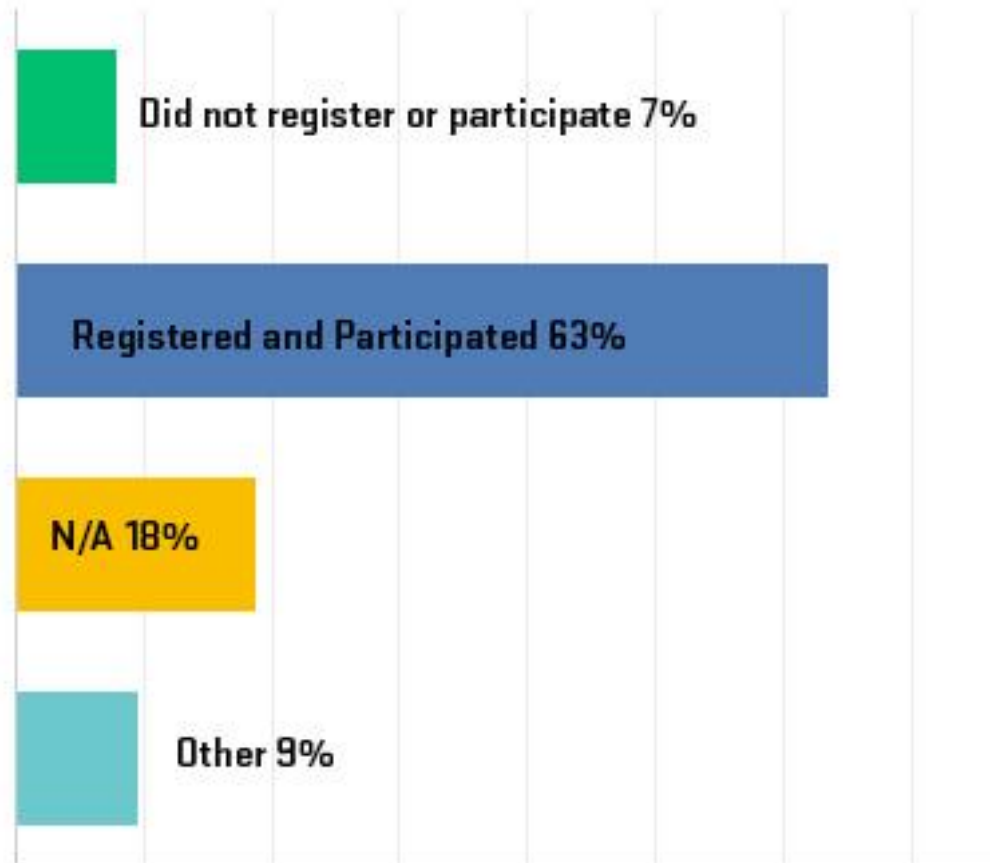
What is the status of your organization?

ANSWER CHOICES	RESPONSES	
▼ We are open and operating at full capacity	10.10%	70
▼ We are open and operating at half capacity	10.10%	70
▼ We are open and operating at quarter capacity	8.95%	62
▼ We have shuttered at this time and plan to re-open in the future	6.20%	43
▼ We have closed and will not re-open	0.29%	2
▼ Not applicable	60.17%	417
▼ Other (please specify)	Responses 4.18%	29

- **140 club or academy leaders indicated they were operating at full or half capacity**
- **Less than 1% respondents indicated they will not re-open**

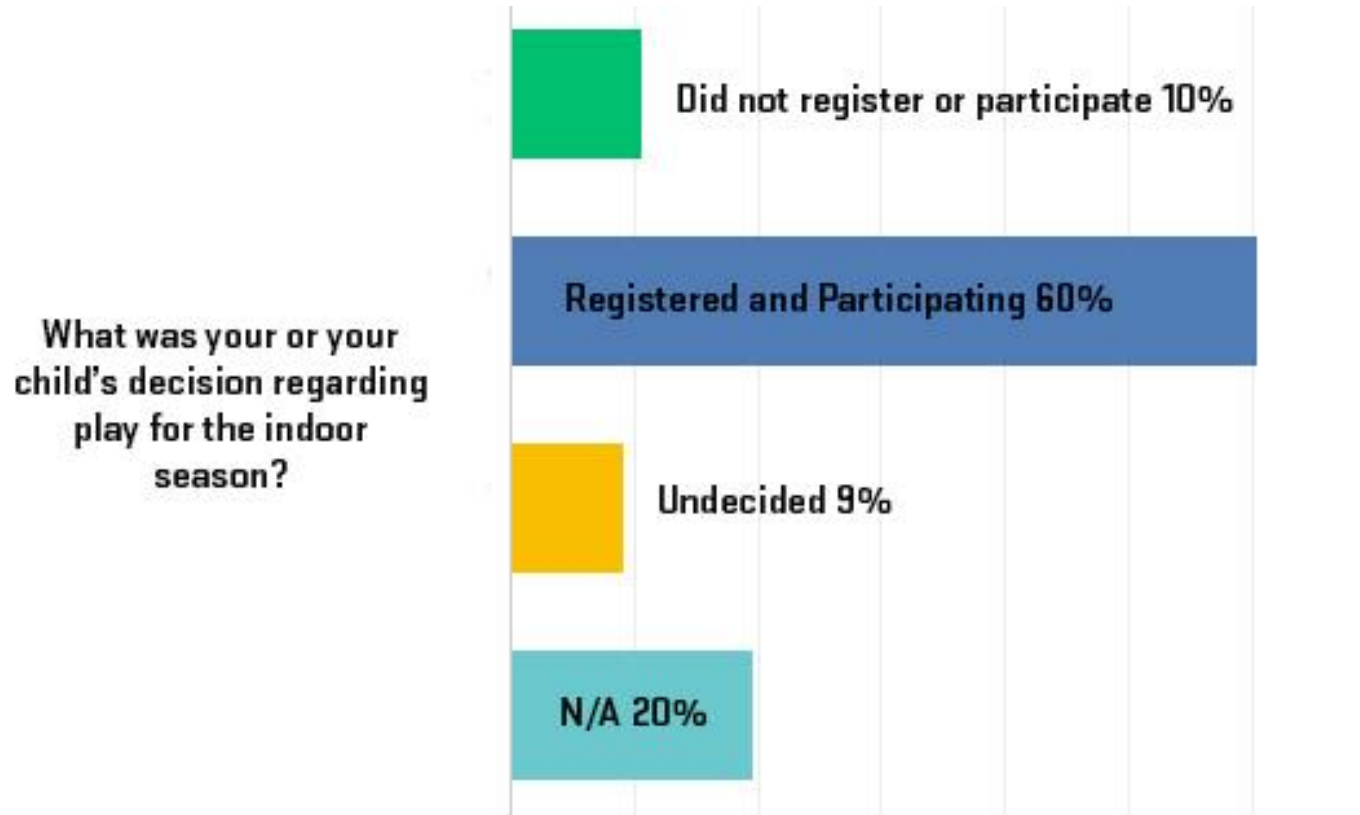
What was your or your child's status for playing Outdoor 2020?

If you are a parent, or an adult player, tell us what decision did you make in respect to playing in outdoor 2020?



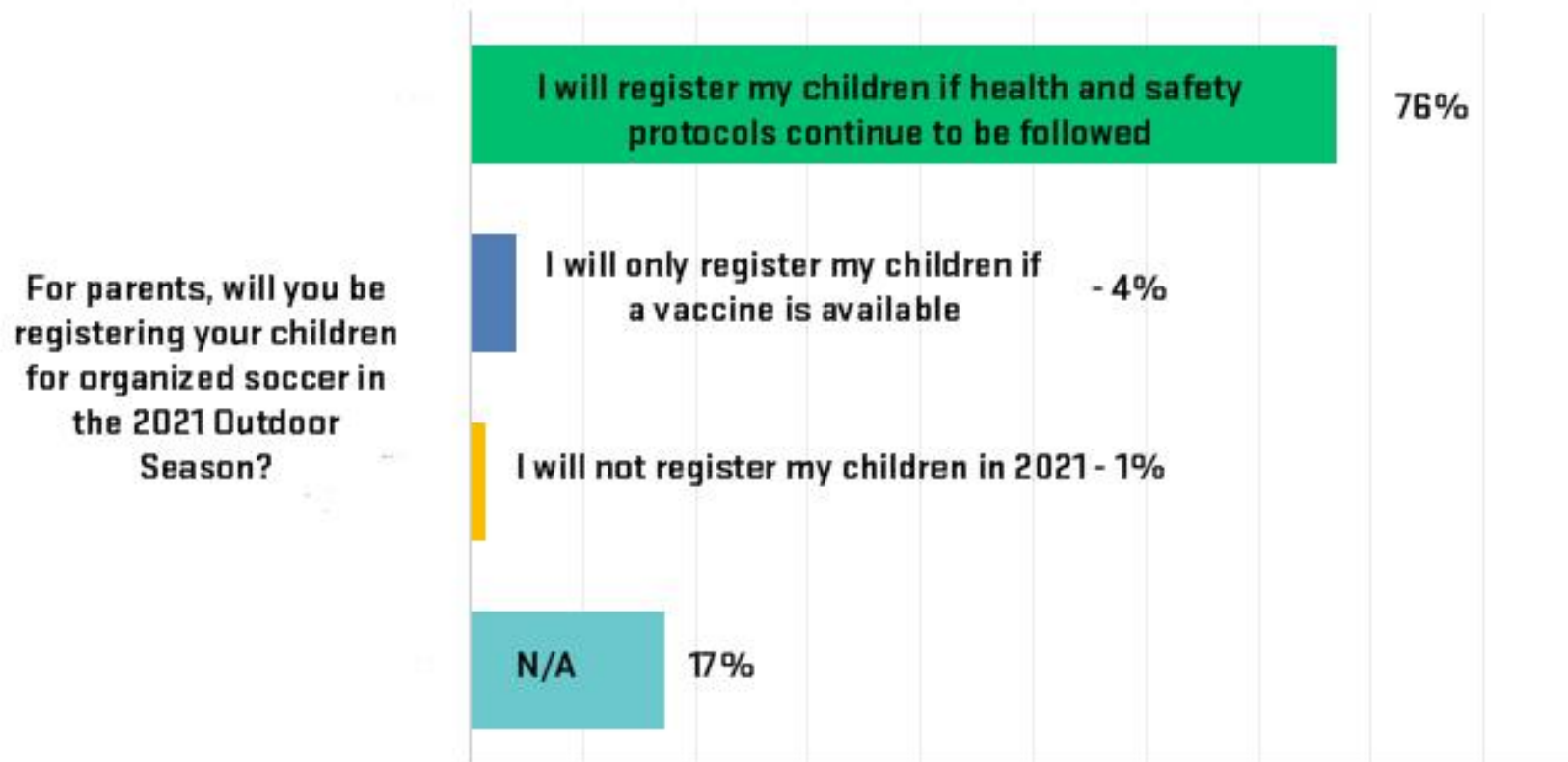
- Majority registered and participated in 2020
- Under other, the most common response was 'registered but was not able to play because of restrictions'

What was your or your child's status for playing Indoor 2020?



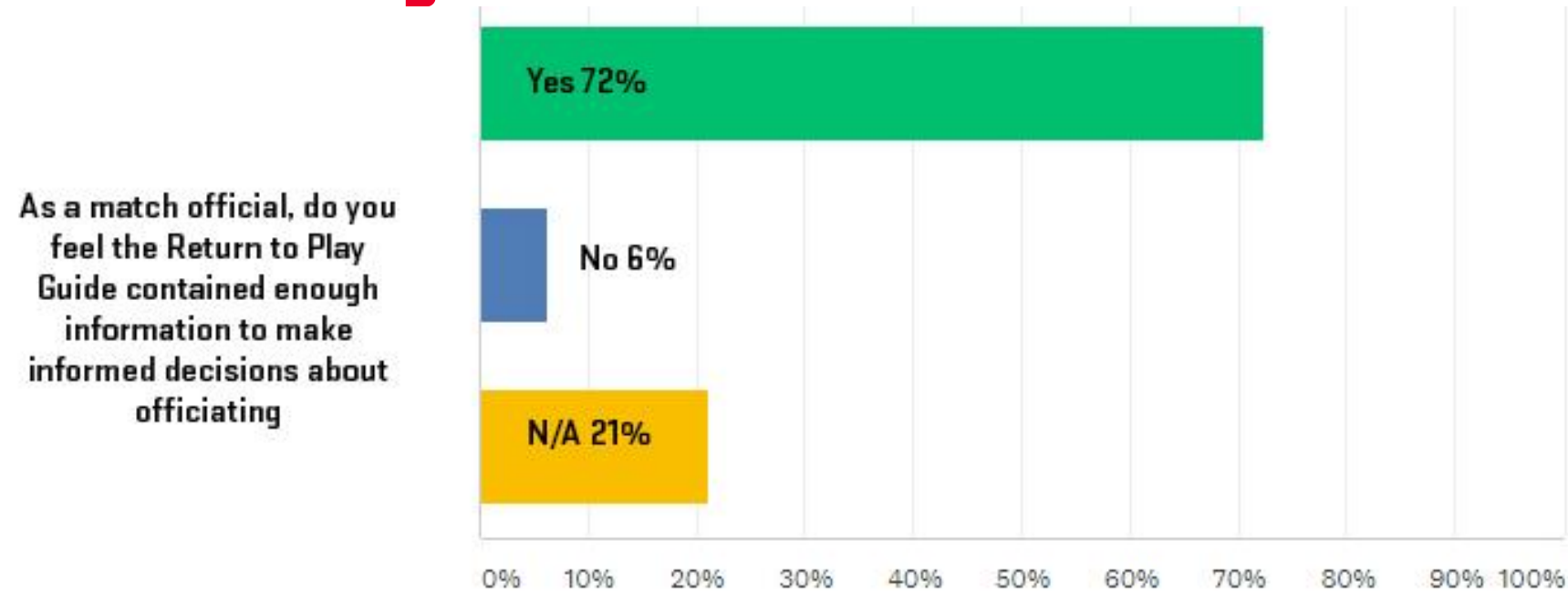
- Majority registered and participated in 2020
- Under other, the most common response was 'registered but was not able to play because of restrictions'
- Slightly higher 'did not participate rate' but numbers nearly identical to outdoor
- 9% remain undecided for indoor season

Parents' plan to register their children for Outdoor 2021



- Overwhelming majority will register their children in 2021
- Only 4% said they would only register if a vaccine was in place first

If a Match Official did Ontario Soccer's RTP Guide contain enough information?



- **72% of match officials felt confident in making decisions after reviewing the RTP Guide.**
- **Only 6% of match officials remained unsure**

Match Officials: If uncertain you will return, why?

ANSWER CHOICES	RESPONSES
▼ I do not receive enough games from assignors	6.71%
▼ I am concerned about the Covid-19 pandemic and the proper safeguards being in place	22.58%
▼ My current financial situation does not permit me to cover registration fees	2.53%
▼ I no longer want to officiate due to the abuse	2.18%
▼ I don't have time anymore	3.84%
▼ I don't feel properly prepared to go back to officiating	5.58%
▼ I just don't enjoy it anymore	2.53%
▼ Not applicable, I did not answer UNSURE	66.43%

- **The main reason match officials might not return in 2021 is they remain uncertain about proper safeguards and the pandemic as a whole**

Match Officials: If you are a technical leader, what was your status?

ANSWER CHOICES	▼	RESPONSES
▼ Could not participate		6.77%
▼ Participated		20.73%
▼ Not applicable		69.25%
▼ Other (please specify)	Responses	3.24%

- **Only 6% of match official technical leaders responded they could not participate in 2020**
- **Among the 'other' responses, I was 'only able to practice' was the most common response**

Technical Leaders (Coaching and Match Officials): Did you run online programming during Phase 1?

ANSWER CHOICES	RESPONSES
Yes, run weekly	10.75%
Yes, run monthly	2.09%
Did not run	3.58%
Not applicable	82.24%
Other (please specify)	Responses 1.34%

- **10% of technical leaders responded they ran weekly online programming**
- **Among the 'other' responses, creating individual programs to be done on their own was a common answer**

How did you deliver online programming?

ANSWER CHOICES	RESPONSES
▼ Directly through the Club/Academy Technical lead	7.16%
▼ Used an external service provider	3.51%
▼ Both	1.68%
▼ Not applicable	86.89%
▼ Other (please specify) Responses	0.76%

- **7% of technical leaders used internal lead for delivering online programming**
- **Among the 'other' responses, using players to lead sessions was a popular answer**

What was the context of online programming?



- Members offered a good balance of technical / tactical, physical and mental health training
- Among the 'other' responses, 'nutrition', 'game analysis' and 'RTP information' were common

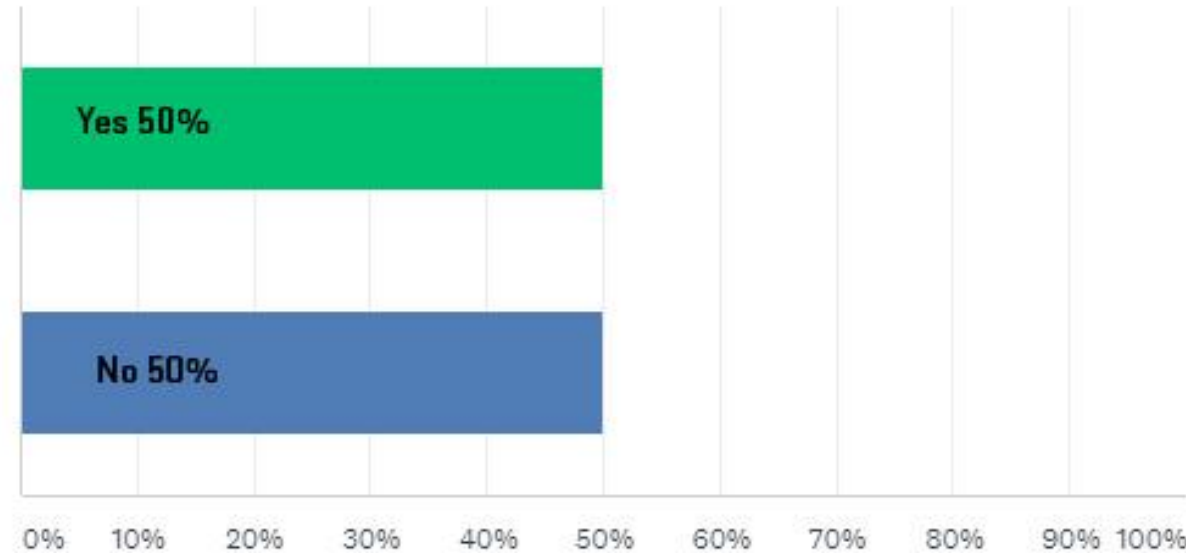
What were biggest challenges with on-field?

physical distancing players engaged Creating engagement training None
 Keeping games Na motivated N teams players Space sessions
 social distancing restrictions limitation
 coaches One training Trying created fields Na sessions N work
 players Ball use time

- Keeping players engaged and involved without the ability to play games was the most common response
- Equally challenging was keeping up with changing government restrictions

Did you use match officials for modified games?

For technical leaders, did you use match officials for modified games during Return to Play Phase 2?



- Response was split right down the middle
- For those that answered 'no' the most common reason was to save on costs and a staff or volunteer was used in their place

Other than money, what support do you need?

- Overwhelmingly, members have asked for greater policing of organizations not following protocols
- Other suggestions include: greater advocacy at government level, an easy to understand version of RTP Guide for parents and volunteers

Also policies Clear engaged changes involved kids play following guidelines help others safe especially guidelines big providing understanding Ontario Soccer safely OS happen fields ensure will play games COVID see protocols think information phase None practices better season program Nothing parents Please games following protocols support restrictions communication facilities soccer OSA players RTP play membership clubs available need organizations district region training updated teams required time offer rules take allowed back make bubble coaches place kids clarity one continue training US without level pandemic guidance number plan Create return play competitive continue contact keep fees followed clubs academies n regional many much able use league way even registering

The biggest challenges your group is facing?

- Refund management and fallout from that was the most common response
- Other challenges included: staffing, restructuring, continuously dealing with the changing landscape, rules and expectations

within future able moving without sport lost board offer people members new indoor facility
2020 return around make take restructuring programs services rules etc summer Will
still participate go challenging unknowns biggest challenge protocols
planning Staffing issues league kids play soccer things lack many
registration costs teams reduce keep support parents
levels program due Refunds Ontario Soccer club 2021
players biggest play coaches membership finding N time
changes knowing facilities uncertain
Restructuring programs return play indoor
policy management restructuring Refund policy management lots Na
Restructuring Staff season issues training Financial old allowed back Refund policy
manage kids asked safe credits uncertainty provide house league need numbers deal
field different games Financially best ensure Also Skip



Questions?

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