DICKINSON HOCKEY CLUB - DIBS INFORMATION

DIBS VOLUNTEER REQUIREMENT:

<u>Mite through High School Levels:</u> Each club family is required to complete 4 Dibs credits in the Concessions during the 2023/24 Season. At least 2 of the Dibs credits must be for games, the other credits can be for public skate.

<u>Mini Level:</u> If a family has only Mini player(s) registered for the Minis Fall Season, the family is required to complete 2 Dibs credits in the Concessions during the 2023/24 Season. At least 1 of the Dibs credits must be for a game, the other credit can be for public skate. (There is no Dibs requirement for the Minis Spring Season.)

- *Concession Dibs will be available to claim from October 13, 2023 March 3, 2024.
- *Almost anyone can work the claimed Dibs shift: parents, older siblings, grandparents, aunts/uncles, friends, etc. The minimum age to work the Concessions is 16 years old.
- *The Dibs shift lasts until the next shift comes or the game(s) are over.
- *Some volunteer positions within the club are waived from the Concession Dibs requirement, such as coaches, board members, and team managers.

CONCESSION DEPOSIT:

Mite through High School Levels: The concession deposit is \$400.00 per family.

<u>Mini Level:</u> If a family has only Mini player(s) registered for the Minis Fall Season, the concession deposit is \$200.00 per family. (No concession deposit is required for the Minis Spring Season.)

The concession deposit is required to be given at the beginning of the season. If fulfill the family Dibs requirement, the concession deposit will be returned at the end of the season. If a club family does not fulfill the required Dibs credits by the end of the season, the concession deposit check will be cashed. No partial credit will be given; it is an all or nothing policy.

HOW TO CLAIM DIBS:

Please use only one Dibs account for your family. Claim Dibs in your oldest player's name.

- Step 1: Go to www.dickinsonhockey.com.
- Step 2: Log in to your SportsEngine account.
- Step 3: Click on the "Dibs" heading.
- Step 4: Click on the Dib Session (DIBS 2023-2024).
- Step 5: Click on a Dib Item.
- Step 6: Click "Claim this Dib Item".
- Step 7: Enter Fulfiller Name, Phone Number, and Email Address.
- Step 8: Click "Claim Dib Item".

CANCELLING DIBS SHIFTS:

Cancellations can be made online up to 12 days before the Dibs shift. To cancel, go into the claimed Dibs item and click on "Cancel Claim" on the bottom of the screen.

If you need to cancel less than 12 days before the claimed Dibs item, please first try to find a replacement. If you can't, you will need to request cancellation from the Concession Coordinator, Robin Ollila, which is not guaranteed. Her contact information is listed below. We understand that emergencies arise where you can't complete your Dibs shift. Please don't abuse this option though. We depend on our Dibs volunteers to help make concessions a success.

"NO SHOW" POLICY:

If a club family does not show up for their claimed Dibs shift, there will be a \$100.00 "no show" fee charged to the family for the first occurrence. The \$100.00 fee is in addition to the family concession deposit and does <u>not</u> fulfill the missed Dibs shift. If happens again, the family concession deposit will be forfeited.

CONCESSION COORDINATOR CONTACT INFORMATION:

Robin Ollila: rollila@ndsupernet.com / 701-290-1573

We appreciate the club's help with Concessions throughout the season, which is the reason why we can provide Concessions. We just ask that you **REMEMBER** your claimed Dibs. Also, if you need to cancel, please cancel more than 12 days before your claimed Dibs shift. This will help concessions run more smoothly.

Club families tend to sign up for Dibs as soon as they are posted, filling up the Dibs. If no Dibs are available, don't worry and check back often. There are always cancellations and more Dibs added throughout the season. Thanks again for your help and here's to another great hockey season!

