

Hamilton Lacrosse Association- Refund & Policy Statement

POLICY STATEMENT

1. This policy applies to registration fees paid directly to the Hamilton Lacrosse Association (hereafter known as the HLA).
2. The principle behind our refund policy is to allow a reasonable period of time following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the HLA.
3. The HLA commits to program expenditure based on registrations and these expenses are not recoverable to the program if/when a member withdraws
4. All refund requests must be made using the current HLA Refund form found on the website. To be submitted to the HLA Registrar by the individual who paid the fee(s) either via email to (registrar.hla@gmail.com) Please allow 4-6 weeks for refunds to be processed.
5. An administrative fee will be charged on approved refunds of \$55.00.
6. The final amount of any refund is at the HLA discretion or in special or extenuating circumstances at the discretion of the HLA President.
7. HLA shall not be responsible for any monies paid to a team, team coach or team official and the HLA shall not entertain requests for any such refunds.
8. HLA shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and shall not entertain requests for any such refunds.
9. Bengals fees, team fees, try-out fees are all non-refundable fees. These amounts are set based on roster size and to consider any refunds of these fees would be detrimental to the team's financial responsibilities.

POLICY

1. There will be no refund of registration fees after the following cut off dates: **Co-ed Box April 30th, Co-ed Field/Boy's Field March 15th, Girl's Field March 31st**
2. All uniforms and league equipment must be returned to the league prior to consideration of any refund request.
3. A paid registration fee may be fully refunded in the event the HLA is unable to provide the opportunity to play lacrosse at the appropriate age level. No administrative fee shall be withheld in this case.
4. A paid registration fee may be fully refunded in the event the HLA is unable to provide a house league roster spot at the appropriate age level, where a player is released from rep tryouts. No administrative fee shall be withheld in this case.
5. A paid registration fee may be fully refunded if a player must withdraw for medical reasons prior to the cut off dates above. A doctor's note must be provided.
6. A paid registration fee may be fully refunded if a player's family is transferred to another province or country (proof of transfer required) prior to the cut off dates above.
7. There will be no refund for a registration fee if a player is suspended or expelled from the HLA because of Governing Body (OLA, OMFLL or OWFL) discipline policy or code of conduct rules.
8. There will be no refund if a player withdraws due to medical reasons after the deadlines set out above with the exception of extenuating circumstances which must be presented and approved by the President of the HLA.