

Dispute Resolution Policy

Dispute resolution is defined as “the process of resolving disputes between parties”. In the case of the Oshawa Kicks Soccer Club, disputes are typically brought to the attention of the club by way of a formal complaint. Resolution is most often achieved following investigation by club officials and follow-up discussions and/or the provision of education/training with the parties involved.

The Oshawa Kicks Soccer Club uses Ontario Soccer’s approved Section 16 Operational Procedure for Dispute Resolution. The policy can you found on the Ontario Soccer website or link:

https://cdn1.sportngin.com/attachments/document/0120/1641/Section_15_DISPUTE_RESOLUTION.pdf