



August 21<sup>st</sup>, 2023 Town Hall Session  
FAQ Question and Answers

## MRS

**Question:** When does MRS open for the 2023-24 season?

**Answer:** MRS opens for registration on September 1, 2023.

**Question:** Who do I contact if I have MRS registration issues?

**Answer:** Please contact Mylene Andrade, Membership Services Coordinator at [info@ontariovolleyball.org](mailto:info@ontariovolleyball.org).

**Question:** I am a new club and registered my club in MRS earlier this August. Does this mean I need to re-register my Club as of September 1<sup>st</sup> for the upcoming season?

**Answer:** That is correct. The OVA fiscal year runs from September 1<sup>st</sup> to August 31<sup>st</sup> annually. Thus, clubs must create their Club and begin entering their club information as of September 1<sup>st</sup> annually. If you require assistance or have any questions about refunds for registering your Club prior to September 1st, please contact [Carrie Campbell](#), Manager of Indoor Programs.

**Question:** Can individuals register for the 2023/24 season in MRS now?

**Answer:** No. Registration for the 2023/24 season in MRS begins on September 1<sup>st</sup>. However, if an individual is planning on attending any club-sanctioned activities (I.e. Open Gym, Summer Camp, Positional Clinics, etc.) prior to August 31<sup>st</sup> that did not have a recreational or competitive membership during the 2022/23 season are required to register in MRS prior to participating to ensure they have insurance coverage.

**Question:** Do all players need to be registered members in MRS prior to tryouts?

**Answer:** Yes, all athletes that are participating in a tryout must be registered as a Tryout Player in MRS starting September 1<sup>st</sup>, 2023. This is a free membership and athletes are not required to be upgraded to a Recreational or Competitive membership until after they are chosen for a team.

**Question:** How do I learn more about MRS and Club requirements in the system?

**Answer:** To further your understanding and to ask additional questions about MRS, please register to attend the MRS Town Hall on August 28<sup>th</sup>, 2023, at 7:30pm. Here is the link to register:  
<https://us06web.zoom.us/meeting/register/tZYpdu6hqjkoHN37EOMpOMj5TKTRSvLoW6o->

**Question:** I do not meet the Club Leader Eligibility policy requirements; how do I create my club in MRS?

**Answer:** You cannot create your club until you meet all the Club Leader Requirements to be moved from the pending to active state. Once you are active, you can create your club, fill out the returning club form, create your club teams and so on.

**Question:** How long will it take for coaches to get approved in MRS so they are eligible for the 2023/24 season and all club activities?

**Answer:** Assuming the coach meets all requirements to be eligible for the 2023/24 Indoor season, they will be approved within 1 business day. Additional staff will be on hand to assist the Membership Services Coordinator to ensure that all members are approved in a timely manner.

**Question:** Will MRS allow multiple registrations at once for tournaments?

**Answer:** MRS only allows for one registration at a time for all our events.

## GOVERNANCE AND INSURANCE

**Question:** Will the OVA be posting the new policies online for us?

**Answer:** Yes, all OVA policies are posted under the [Governance section](#) of our website. Please feel free to use these policies as templates for your Club needs. If you require a Word version, please contact [Jo-Anne Ljubicic](#), Executive Director.

**Question:** When will Certificate of Insurance (COI's) be issued to clubs this year?

**Answer:** Clubs can apply for their COI's now! Please fill out the [Insurance Request Form](#) found in the Club Resources section of the OVA Website.

## INDOOR COMPETITIONS

**Question:** Are there any ball changes for this year?

**Answer:** The only ball change for this year is for 4v4 competitions. Mikasa is no longer producing the MVA Lite to the new ball for 4v4 competitions is the VUL500. Please contact CanuckStuff if you are looking to purchase this ball.

**Question:** When is the OVA reviewing the Tryout Window Survey to make it better?

**Answer:** Please fill out the Tryout Window Survey as of October 1<sup>st</sup>. This survey has been released every season after the tryout window finishes to gather feedback from Club Administrators, coaches, parents/guardians and athletes. This information will be reviewed

and discussed with the Regional Council later in the fall once feedback has been obtained from membership.

**Question: What does the OVA to Clubs or Coaches that violate the Tryout Window Policy?**

**Answer:** If you know that there has been a violation, and you have proof of that violation (i.e. email offer form prior to offer period taking place), please send that via email to Carrie Campbell, Manager of Indoor Programs for next steps to be taken. Please note, the OVA requires proof of the alleged violation to be able to investigate and/or to be able to issue sanctions in breach of policy.

**Question:** Are all Convention Centre events Stay to Play?

**Answer:** If your team is participating in the Fall Classic 2-day event in Ottawa or the Grand Prix Qualifier in Niagara Falls, you are required to abide by the Stay to Play policy. However, you are not required to abide by the Stay to Play policy if you are participating in a single day event that is hosted at either EY Centre on November 10, 2023, or Niagara Falls Convention Centre from February 9<sup>th</sup>-11<sup>th</sup>, 2024.

**Question:** I have questions about the Indoor season, who should I contact?

**Answer:** We are happy to support you with whatever questions or assistance you need during the season! Here are the specific names and contacts that you need depending on your question:

- Jacob Barker ([Jbarker@ontariovolleyball.org](mailto:Jbarker@ontariovolleyball.org) or 416-426-7321)
  - Early Contact (4v4-15U age groups), general Indoor Competitions inquiries
- Mark Wiersma ([Mwiersma@ontariovolleyball.org](mailto:Mwiersma@ontariovolleyball.org) or 416-426-7428)
  - 16U-18U age groups, Hosting bids, general Indoor Competitions inquiries
- Mylene Andrade ([Mandrade@ontariovolleyball.org](mailto:Mandrade@ontariovolleyball.org) or 416-426-7132)
  - General Inquiries, MRS questions, Letters of Good Standing, Insurance
- Kelvin Cheng ([Kcheng@ontariovolleyball.org](mailto:Kcheng@ontariovolleyball.org) or 416-426-7233)
  - Refereeing program, Coaching program/certification, Police Screening
- Jessie Nairn ([Jnairn@ontariovolleyball.org](mailto:Jnairn@ontariovolleyball.org) or 416-426-7316 ext. 102)
  - Club forms, Respect in Sport inquiries, Coaching program/certification support)
- Carrie Campbell ([Ccampbell@ontariovolleyball.org](mailto:Ccampbell@ontariovolleyball.org) or 416-426-7433)
  - OVA Competition Structure inquiries, Tryout Window inquiries