



Ontario Volleyball Association Refund Policy Updated February 2023

MEMBERSHIP FEES

OVA memberships are 100% non-refundable.

INDOOR COMPETITION REGULAR SEASON TOURNAMENTS

The OVA will deduct a 10% administrative fee from all refund/cancellation requests for any OVA indoor tournament cancelled prior to the registration deadline.

There is no refund for any cancellation requests submitted after the registration deadline up until team splits have been posted.

There will be no refund or credit issued for any cancellation requests submitted from the time team splits are posted until 6 days prior to the tournament, and the team will be fined \$200.

Any cancellation within 5 days of the tournament will result in loss of the tournament entry fee and the team will be fined \$300.

Failure to pay the fine within 5 business days will result in the club being noted as members in bad standing and Club teams will not be allowed to participate in any OVA event until paid in full.

All cancellation or refund requests must be submitted in writing to the OVA Program Coordinator.

Any event cancelled by the OVA will be 100% refunded.

INDOOR ONTARIO CHAMPIONSHIPS

The OVA will deduct a 10% administrative fee from all refund/cancellation requests for any OVA indoor Ontario Championship event, cancelled prior to the registration deadline.

There will be no refund or credit issued for any cancellation requested after the registration deadline up until 21 days prior to the first day of the Championships.

There will be no refund or credit issued and the team will be fined \$200.00 for any cancellation requested within 20 days up to 8 days prior to the first day of the Championships.

Any cancellation within 7 days of the Championship will result in loss of the Championship entry fee and the team is fined \$300.

Failure to pay the fine within five (5) business days will result in the Club becoming members in bad standing and the Club teams will not be allowed to participate in any OVA event until the fine is paid in full.

All cancellation or refund requests must be made in writing to the OVA Program Coordinator responsible for the tournament age division.

Note: Any cancellations initiated by the OVA will be 100% refunded

BEACH TOUR EVENTS

The OVA will deduct a \$20.00 administration fee on all cancellations requested prior to the registration deadline.

There will be no refund or credit issued for any reason, except injury, for any cancellation requests submitted after the registration deadline.

In the case of an injury a refund will be made, less a \$20 administration fee. Refund requests must be made in writing and accompanied by a doctor's note within one week of the missed event.

All cancellations and request for refunds must be presented in writing by the person who registered to the OVA Operations Lead prior to the event

Any event cancelled by the OVA will be 100% refunded.

ATHLETE DEVELOPMENT PROGRAMS - INCLUDING TEAM ONTARIO, FULLTIME TRAINING GROUP, ATHLETE ID, DROP IN PROGRAMS (INDOOR AND BEACH)

The OVA will deduct a 10% administrative fee from all refund/cancellation requests up until 30 days prior to the start of the activity.

There will be a 50% cancellation penalty for any cancellation requested from 29 days to 15 days prior to the start of the activity.

There will be no refund or credit issued for any reason for cancellations from 14 days prior to the activity or after the activity has started.

There will be no refund or credit issued for any reason for cancellation of an Athlete Identification process registration after the registration deadline.

Individuals purchasing passes for a drop-in training programs have 48 hours from the time of purchase to cancel the order and receive a full refund. There will be no refund or credit issued for any reasons for cancellation after 48 hours from purchase.

All cancellation or refund requests must be submitted in writing to the OVA Athlete Development Director.

COACHING/OFFICIALS COURSES

The OVA will deduct a 10% administrative fee from all refund/cancellation requests for any OVA coaching or officials' course cancelled prior to the event.

For any cancellation requests after the scheduled event, there will be no refund.

Any event cancelled by the OVA will be 100% refunded.

All cancellations and request for refunds must be submitted in writing to either: Officials – officials@ontariovolleyball.org or Coaching – coaching@ontariovolleyball.org