Refund Policy - Outdoor



East Kootenay Volleyball Club (EKVC) is a non-profit society that strives to create meaningful growth and development to its athletes and coaches as well as build the Clubs' capacity to encourage volleyball involvement across the Region.

Operating the Club is dependent upon athlete registration to ensure the continuation of the club from season to season, therefore EKVC has a strict refund policy. The Club creates an annual budget from Fixed overhead costs to operate. This information determines the fee schedule for the season.

Refund requests must be submitted to <u>info@ekvcvolleyball.com</u>.

- Refund request one day before the first practice Full refund* minus \$40 admin fee
- Refund request received after first practice and before the second practice 50% of the registration fee paid is eligible for refund*
- Refund request after second practice No refund
- Refunds can take up to three weeks to process

Volleyball Alberta and Volleyball Canada recreational or competitive player registration fees are not included in the club registration fee. Athletes must register as a recreational player with VA/VC here prior to the first practice if athlete did not play Indoor club volleyball in the January to May season. Individuals are required to register for recreational players as the Club is not able to register on their behalf. This fee is non-refundable.

*SportsEngine administration costs = \$1.50 + 3.25% of registration fee is non-refundable.